About Peacekeeping

Peacekeeping is a calling that demands both personal dedication and sacrifice. Service in the cause of peace offers real opportunities to help peoples and countries recover from conflict, rebuild their societies, and enjoy the benefits of peace.

United Nations peace operations offer opportunities to make a difference, both in the world and in your own life. Working and living conditions in the field vary. If you serve in a peacekeeping or political mission, or in a humanitarian field operation, the country or region that you work and live in is likely to be emerging from conflict or an emergency situation where the conditions are more arduous; the infrastructure is weak and electricity and clean water are often in short supply. In addition, most peacekeeping, political or humanitarian missions are categorized as "non-family" duty stations, and therefore family members are unable to join the staff member at the relevant location.

Information Systems & Communications Technology

The Information Systems & Telecommunications job family is part of the Information Systems and Communications Technology Job Network. This includes various functional specialties that support the planning, deployment, operation and maintenance of complex, globally-managed, information and telecommunications networks and systems. Functional experts are deployed to support peace operations worldwide. This global team plays a key role in ensuring programme delivery by supporting daily operations on the ground in addition to major IT reform initiatives such as the global testing, refinement and deployment of Umoja (SAP ERP) and CRM, as well as field specific ICT solutions.

Nature of our Work

Information Systems and Telecommunications staff members are equipped with well-rounded experience and specialised knowledge in this field. Functional experts are expected to deploy, operate and maintain various complex information and telecommunications systems and solutions in support of peacekeeping operations, often in austere and challenging environments. Officer-level staff should have good analytical skills to conduct independent research and analysis, produce reports on substantive issues, and lead technical teams.

Working in the Field

United Nations peacekeeping and political missions have evolved over time to respond to different conflicts and changing political landscapes. Civilian peacekeepers work as administrators and engineers, police officers and legal experts, economists and electoral observers, specialists in civil affairs and gender, as well as experts in information technology and public information among other specialized functions. International positions have two categories, Professional and Higher and Field Service, which are distinguished by levels of responsibility as well as education and work experience requirements.

Gender

The United Nations fosters gender equality and encourages applications from suitably qualified and experienced women across the full range of career opportunities particularly in the more "non-traditional" field careers such as Aviation, Logistics or Engineering.

Education

An advanced university degree (Master's degree or equivalent) in Information Systems, Telecommunications, Computer Science, Mathematics, Statistics, or related area is required for professional and higher level posts. A first-level university degree combined with two years of relevant experience may be accepted in lieu of the advanced university degree. For Field Service posts, a High School or equivalent diploma and a technical or vocational certificate in the field specified above are required. English and French are the working languages of the United Nations. Knowledge of a second official United Nations language is an advantage.

Related Careers

There are various career opportunities related to Information Systems and Telecommunications, such as the following:
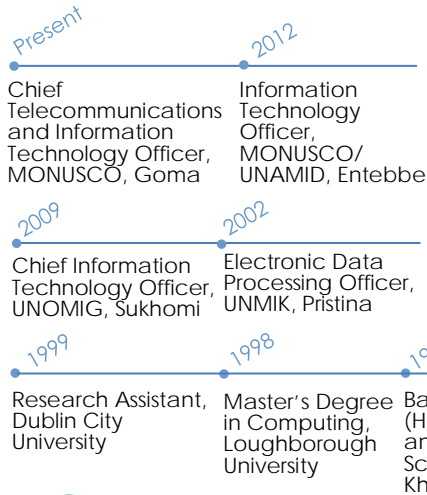
- **Chief, Information Systems and Telecommunications**
- **Information Systems Officers and Assistants**
- **Telecommunications Officers, Technicians and Assistants**

Helpful Links

- careers.un.org
- hr.un.org
- inspira.un.org
- point.un.org

![United Nations careers logo]

Emmanuel NGOR
Chief Telecommunications and Information Technology Officer
Goma, Democratic Republic of the Congo

Present

Chief Telecommunications and Information Technology Officer, MONUSCO, Goma

2012

Information Technology Officer, MONUSCO/ UNAMID, Entebbe

2009

Chief Information Technology Officer, UNOMIG, Sukhomi

2002

Electronic Data Processing Officer, UNMIK, Pristina

1999

Research Assistant, Dublin City University

1998

Master's Degree in Computing, Loughborough University

1993

Bachelor of Science (Honours) in Statistics and Computer Science, University of Khartoum

Global Workforce

Over time, the United Nations has increased its presence in locations all over the world. There are over 130 field offices, which include peacekeeping and political missions and humanitarian field operations, and they play an essential role in identifying, highlighting, and responding to emerging challenges. While the work may vary greatly, the one unifying factor is the opportunity to make a difference, both in the world and in your own life. Together with its partners, the UN is tasked with a variety of responsibilities, such as providing and coordinating humanitarian assistance; promoting and protecting human rights; promoting the wise stewardship of the global environment; assisting countries to combat the supply of illicit drugs, crime and corruption and; providing information on the Organization and its activities in the various locations in which it operates.

Missions Directed by the Department of Peacekeeping Operations*

MINUSMA Mali	MINURSO Western Sahara	MINUSCA Central African Republic	UNAMID Darfur	UNMIK Kosovo	UNFICYP Cyprus	UNIFIL Lebanon	UNDOF Syria	UNMOGIP India and Pakistan
MINUSTAH Haiti	UNMIL Liberia	UNOCI Côte d'Ivoire	MONUSCO Dem. Rep. of the Congo	UNMISS South Sudan	UNISFA Abyei	UNTSO Middle East	UNAMA** Afghanistan	

UN Field Careers

Before you navigate through the existing job opportunities available online, we strongly advise that you read carefully the description of each current UN operation through the links to the mission website.

Please apply for the positions that best match your expertise, qualifications, experience and aspirations. The necessary education background/training, experience and skills to perform a specific job are explained in the qualification section of each vacancy announcement.

If you are interested in working for Peacekeeping Operations, please send your resume to Outreachforpeace@un.org and write "WRUD4P" in the subject line of your email.

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* Source: Map No. 4259 Rev. 20(E), Cartographic Section, Department of Field Support, UNITED NATIONS, April 2014
** political mission
Disclaimer: due to the mobile and dynamic nature of field careers, profilees may not necessarily feature in their current positions.

What are you doing for peace?

Field Personnel Division, United Nations Department of Field Support

The primary purpose of

information technology is to

provide value

to the Organization

Emmanuel NGOR
Chief Telecommunications and Information Technology Officer
Duty Station:
Goma, Democratic Republic of the Congo